

**Icron USB 3-2-1 Raven™ 3104 Pro**  
4-Port USB 3.2, 100m CAT 6a/7  
Point-to-Point Extender System

# Quick Start Guide

**Package Contents:**

- Icron USB 3-2-1 Raven 3104 Pro LEX
- Icron USB 3-2-1 Raven 3104 Pro REX
- USB 3.2 Gen 1 Cable
- 24V 1A AC Adapter
- 24V 2.71A AC Adapter
- 2x Country Specific Power Cords
- Quick Start Guide

For additional details about configuring and operating your Raven 3104 Pro, refer to the complete online user guide at:

[www.icron.com/3104pro](http://www.icron.com/3104pro)

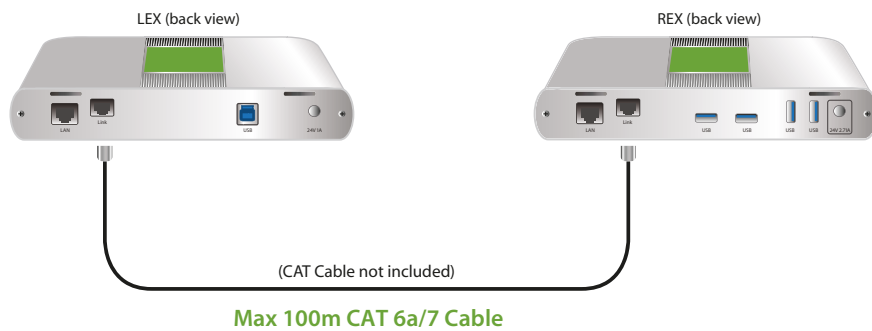
For technical support visit:

[www.icron.com/support](http://www.icron.com/support)

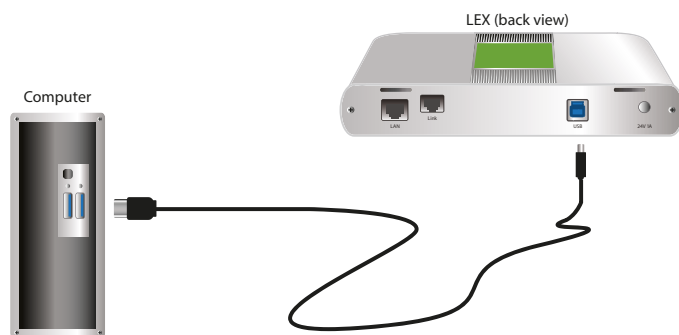


Before you get started, ensure that all the drivers required for your USB device(s) are installed.  
LEX = Local Extender, REX = Remote Extender

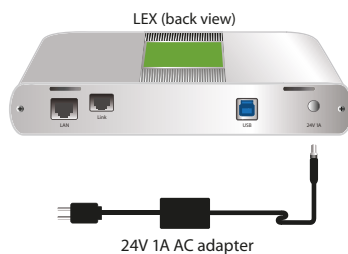
- 1 Place extenders where desired and connect the CAT 6a/7 cable to the Link ports on the LEX and REX.



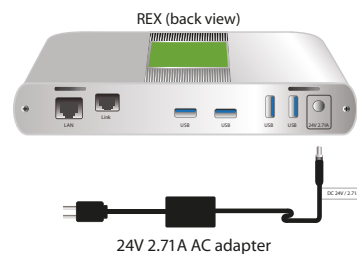
- 2 Connect the LEX to the computer's USB 3 port using the included USB cable.



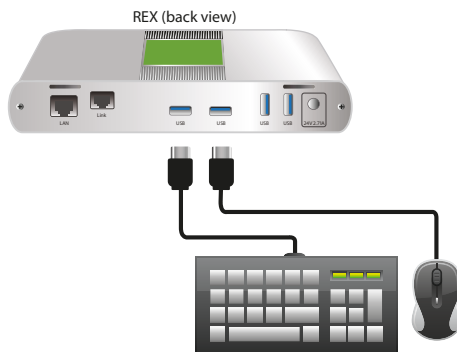
- 3 Power the LEX with the included 24V 1A AC adapter and tighten the locking ring.



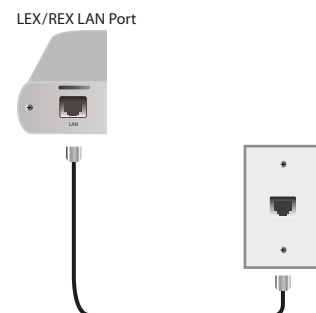
- 4 Power the REX with the included 24V 2.71A AC adapter and tighten the locking ring.



- 5 Attach USB device(s) to the REX.



- 6 Optional: Connect LEX and REX LAN ports to a network or device as necessary.



Includes the ExtremeUSB-C™ suite of features:

- Transparent USB extension supporting USB 3, 2 and 1
- True plug and play; no software drivers required
- Works with all major operating systems: Windows®, macOS™, Linux® and Chrome OS™

# Certification, Compliance and Warranty Information

## FCC Radio Frequency Interference Statement Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received including interference that may cause undesired operation.

## CE Statement

We, Icron Technologies Corporation, an Analog Devices Brand brand, declare under our sole responsibility that the Icron USB 3-2-1 Raven™ 3104 Pro, to which this declaration relates, is in conformity with European Standards EN 55032, EN 55035, EN 61000, EN 62368-1 and RoHS Directive 2011/65/EU + 2015/863/EU.

## Industry Canada Statement

This Class B digital apparatus complies with Canadian ICES-003.  
CAN ICES-3 (B)/NMB-3 (B)

## WEEE Statement

The European Union has established regulations for the collection and recycling of all waste electrical and electronic equipment (WEEE). Implementation of WEEE regulations may vary slightly by individual EU member states. Please check with your local and state government guidelines for safe disposal and recycling or contact your national WEEE recycling agency for more information.

## Product Operation and Storage

Please read and follow all instructions provided with this product and operate for intended use only. Do not attempt to open the product casing as this may cause damage and will void warranty. Use only the power supply provided with this product. When not in use, product should be stored in a dry location between -20°C and 70°C. Detailed product user guides are available online at [www.icron.com](http://www.icron.com).

## Limited Hardware Warranty

Icron warrants that any hardware products accompanying this documentation shall be free from significant defects in material and workmanship for a period of two years from the date of purchase. Icron's hardware warranty extends to Licensee, its customers and end users. The warranty does not include repair of failures caused by: misuse, neglect, accident, modification, operation outside a normal operating environment, service of the device by non-authorized servicers or a product for which Icron is not responsible.

## Hardware Remedies

Icron's entire liability and the Licensee's exclusive remedy for any breach of warranty, shall be, at Icron's option, either: (a) return of the price paid, or (b) repair or replacement of hardware, which will be warranted for the remainder of the original warranty period or 30 days, whichever is longer. These remedies are void if failure of the hardware has resulted from accident, abuse or misapplication.

## Limitation of Liability

The hardware warranty set forth in this agreement replaces all other warranties. Icron expressly disclaims all other merchantability and fitness for a particular purpose and non-infringement of third-party rights with respect to the hardware.

Icron dealer, agent or employee is not authorized to make any modification, extension, or addition to this warranty. Under no circumstances will Icron, its suppliers or licensors be liable for any costs of procurement or substitute products or services, lost profits, loss of information or data, or any other special, indirect, consequential or incidental damages arising in any way out of the sale of, use of, or inability to use Icron product or service, even if Icron, its suppliers or licensors have been advised of the possibility of such damages. In no case shall Icron, its suppliers and licensors' liability exceed the actual money paid for the products at issue.

Since some jurisdictions do not allow the limitation of implied warranties of liability for incidental, consequential, special or indirect damages, the above limitation may not always apply. The above limitations will not apply in case of personal injury where and to the extent that applicable law requires such liability.

## Obtaining Warranty Service

To obtain warranty service, you must contact Icron within the warranty period for a Return Material Authorization (RMA) number. Icron will not accept returns without an authorized RMA number. Be sure to include the serial numbers of the LEX unit and REX unit in any of your email correspondence. Package the product appropriately for safe shipment and mark the RMA number on the outside of the package. The package must be sent prepaid to Icron Technologies Corporation. We recommend that you insure or send it by a method that provides package tracking. The repaired or replaced item will be shipped to you, at Icron's expense, not later than thirty days after Icron receives the defective product.

Address to return product: Icron Technologies Corporation  
Att: RMA Coordinator  
4664 Lougheed Hwy., Suite 221  
Burnaby, BC V5C 5T5 Canada



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Warranty/RMA Inquiries: [www.icron.com/support](http://www.icron.com/support)

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