

USB Ranger® 2212

Cat 5 USB 2.0 Extender with Remote Power **User Guide**





Powered by EXTREME USB®

Thank you for purchasing the USB Ranger® 2212.

Please read this guide thoroughly.

This document applies to Part Numbers: 00-00252, 00-00253, 00-00254, and 00-00255.

FCC Radio Frequency Interference Statement Warning

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received including interference that may cause undesired operation.

CE Statement

We, Icron Technologies Corporation, declare under our sole responsibility that the Ranger 2212, to which this declaration relates, is in conformity with European Standard EMC EN-55022:2006+A1:2007 Class B, EN 61000-3-2:2006, EN 61000-3-3:2003, and EN 55024:1998+A2:2003.

IC Statement

This Class B digital apparatus complies with Canadian ICES-003.

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Introduction

The instructions in this guide assume a general knowledge of computer installation procedures, familiarity with cabling requirements, and some understanding of USB devices.



note NOTE: Notes provide additional information that could be useful.

CAUTION: Cautions provide important information about an operational requirement.

Ranger 2212 Product Contents

Your Ranger 2212 is packaged with:

- LEX unit (Local Extender)
- REX unit (Remote Extender)
- LEX AC power adapter (1)
- USB Cable (6 ft)
- Quick Start Guide and Warranty Information



The Ranger 2212 is a unique extender product that provides power over the Cat 5 link from the LEX unit to the REX unit. The system does not require a power adapter at the REX to operate. The provided 24V, 1A power adapter must be connected to the LEX unit for normal operation.

Requirements

To complete the installation, you will also require the following items that are not included with the product:

- USB 1.1 or 2.0 compatible computer (host computer) with a USB compliant operating system
- USB 1.1 or 2.0 compatible device(s)
- Cat 5 Unshielded Twisted Pair (UTP) cable with two RJ45 connectors (if using surface cabling), OR, Cat 5 cabling with two information outlets and two Cat 5 patch cords with RJ45 connectors (if using premise cabling)



All references to Cat 5 cable in this document represent the minimum requirement. Category 6 or better or STP cable may be substituted.

About the Ranger 2212

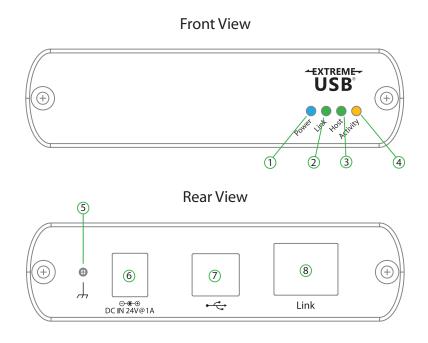
The Ranger 2212 incorporates Icron's patented ExtremeUSB® technology, enabling users to extend beyond the standard 5m cable limit for USB peripheral devices. With the Ranger 2212, USB devices can be located up to 100 meters from the computer.

The Ranger is composed of two individual units: the LEX unit and the REX unit.

The LEX and REX units may be hot to the touch when operating at or near the high end of the certified temperature range.

The LEX unit

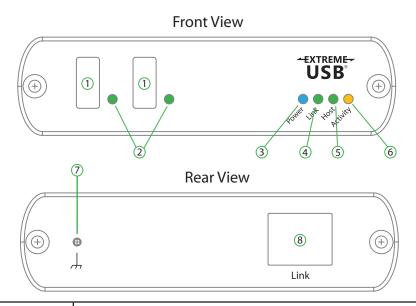
The LEX unit connects to the computer using the attached USB cable. Power for the system is provided by the 24V AC adapter connected at the LEX unit. The LEX unit delivers power over the Cat 5 extension link to the REX unit.



| ITEM | TYPE | DESCRIPTION | | |
|------|----------------------|--|--|--|
| 1 | Power LED (Blue) | LED turns on when power is supplied. Off when no power is supplied. | | |
| 2 | Link LED (Green) | Indicates a valid ExtremeUSB® link is established between the LEX and REX units over the Cat 5 cabling. LED does not blink when in suspend state. | | |
| 3 | Host LED (Green) | Indicates that the Ranger 2212 system is properly enumerated on the host PC. LED blinks when in suspend state. | | |
| 4 | Activity LED (Amber) | Indicates activity when data transmission is active between LEX and REX. LED blinks intermittently with or without a USB device connected. When the LEX and REX are in suspend mode, the LED is off. | | |
| 5 | Earth Ground | Optional earth ground connection to housing of unit. Accepts an M2 type screw. | | |
| 6 | Power | Connects to 24V AC adapter supply. Required for proper operation of the Ranger 2212 system. | | |
| 7 | USB Type B Port | Used to connect the LEX unit to the host computer. | | |
| 8 | Link Port (RJ45) | Accepts RJ45 connector for Cat 5 cabling (or better). | | |

The REX Unit

The REX unit provides USB Type A ports for standard USB devices. The REX unit allows you to connect up to two USB devices directly. Additional devices may be connected by attaching USB hubs to the REX unit up to a maximum of 14 USB devices or 3 USB hubs with 11 USB devices. The REX unit is powered via the Cat 5 link extension cable from the LEX unit. Each USB port delivers 500mA of power to the attached USB device(s).



| ITEM | TYPE | DESCRIPTION |
|------|------------------------------|---|
| 1 | Device Port (USB Type A) | Accepts USB device(s). |
| 2 | Device LED (Green/Orange) | Indicates when a USB device is connected to the Device Port. Solid green when device is plugged in and active. Off when device is in suspend mode or REX unit is powered off. Orange when the REX unit detects an overcurrent condition and the attached USB device attempts to draw more than the 500mA current. |
| 3 | Power LED (Blue) | LED turns on when power is supplied to unit via Cat 5 cable from LEX. Off when no power is supplied. |
| 4 | Link LED (Green) | Indicates a valid ExtremeUSB® link is established between the LEX and REX over Cat 5 cabling. LED turns on when link between LEX and REX is established. Off when there is no link between LEX and REX. |
| 5 | Host LED (Green) | Indicates Ranger 2212 system is properly enumerated on the host PC. LED blinks when in suspend state. |
| 6 | Activity LED (Amber) | Indicates activity when data transmission is active between LEX and REX. LED blinks intermittently with or without a USB device connected. When the LEX and REX are in suspend mode, the LED is off. |
| 7 | Earth Ground | Optional earth ground connection to housing of unit. Accepts an M2 type screw. |
| 8 | Link Port (RJ45) | Accepts RJ45 connector for Cat 5 cabling (or better). |

Installation guide



USB extension up to 100m Cat 5 (or better) cable

Before you can install the Ranger 2212, you need to prepare your site:

- 1. Determine where the computer is to be located and set up the computer.
- 2. Determine where you want to locate the USB device(s).
- 3. If you are using surface cabling, the Ranger 2212 supports a maximum distance of 100m.

OR

If you are using premise cabling, ensure Cat 5 cabling is installed between the two locations, with Cat 5 information outlets located near both the computer and the USB device(s), and the total length, including patch chords is no more than 100m.

Installing the LEX unit

- 1. Place the LEX unit near the computer.
- 2. Install the supplied USB cable to LEX (Type B Port), and an available USB 2.0/1.1 Type A Port on the computer.
- 3. Plug the 24V power adapter into a suitable AC outlet.
- 4. Connect the power adapter to the LEX unit.
 - Use only the AC adapter supplied with the Ranger 2212. Use of substitute adapters may cause permanent damage to the system and will void the warranty.

Installing the REX unit

1. Place the REX unit near the USB device(s) in the desired remote location.

Connecting the LEX unit to the REX unit



To ensure proper operation, it is recommended that only Cat 5 or better, Unshielded Twisted Pair (UTP) cabling be used to connect the LEX unit to the REX unit. The cabling must have a straight-through conductor configuration with no crossovers and must be terminated with 8 conductor RJ45 connectors at both ends. The combined length of any patch cords using stranded conductors must not exceed 10m.

With Surface Cabling

- 1. Plug one end of the Cat 5 cabling (not included) into the Link port (RJ45) on the LEX unit.
- 2. Plug the other end of the Cat 5 cabling into the Link port (RJ45) on the REX unit.

With Premise Cabling

- Plug one end of a Cat 5 patch cord (not included) into the Link port (RJ45) on the LEX unit. 1.
- Plug the other end of the patch cord into the Cat 5 information outlet near the host computer. 2.
- 3. Plug one end of the second Cat 5 patch cord (not included) into the Link port (RJ45) on the REX unit.
- 4. Plug the other end of the 2nd patch cord into the Cat 5 information outlet near the USB device.

Checking the Installation

- 1. On the LEX and REX units, check that the Power, Host, and Link LEDs are on and that the Activity LED is blinking. If the Link LED is permanently off, then the cabling between the LEX and REX unit is not installed properly or is defective.
- 2. For Windows users (2000, XP, Vista, Windows 7), open Device Manager to confirm that the Ranger 2212 has installed correctly. Expand the entry for Universal Serial Bus controllers by clicking the + sign. If the Ranger 2212 has been installed correctly, you should find it listed as a "Generic USB Hub".
- 3. For Mac OS X users, open the System Profiler to confirm that the Ranger 2212 has installed correctly. In the left hand column under Hardware, select "USB" and inspect the right hand panel. If the Ranger 2212 has been installed correctly, you should find it listed as a "Hub" under the USB High-Speed Bus/ USB Bus.
- 4. If the Ranger 2212 is not detected correctly or fails to detect, please consult the Troubleshooting Guide.



To open System Profiler in OS X: Open the Finder, select Applications, then open the Utilities folder and double click on the System Profiler icon.

To open Device Manager in Windows 2000 or XP:

Right click "My Computer" then select: Properties >> Hardware tab >> Device Manager

To open Device Manager in Windows Vista or Windows 7:

Open the Start menu, right click on "Computer" then select: Manage >> Device Manager

Connecting a USB Device

- 1. Install any software required to operate the USB device(s). Refer to the documentation for the USB device(s), as required.
- 2. Connect the USB device to the device port on the REX unit.
- 3. Check that the device is detected and installed properly in the operating system.

Compatibility

The Ranger 2212 complies with USB1.1 and USB 2.0 specifications governing the design of USB devices. Icron Technologies Corporation does not, however, guarantee that all USB devices are compatible with the Ranger 2212, as there are a number of different configurations that may impact the operation of USB devices over extended distances.

Troubleshooting

The following table provides troubleshooting tips. The topics are arranged in the order in which they should be executed in most situations. If you are unable to resolve the problem after following these instructions, please contact technical support for further assistance.

| PROBLEM | CAUSE | SOLUTION |
|---|--|--|
| All LEDs on LEX unit are off. | The LEX unit is not receiving power from the LEX AC adapter. | Ensure that the AC power adapter is properly connected to the LEX unit. |
| | | 2. Check that the AC adapter is connected to a live source of electrical power. |
| All LEDs on REX unit are off. | The REX unit is not receiving power over the Cat 5 link. | Ensure that the Cat 5 cabling from LEX to REX is properly installed. |
| | | 2. Check that the AC adapter on LEX is connected to the LEX unit and to a live source of electrical power. Check that the LEX power LED is illuminated. |
| Link LEDs on LEX unit and REX unit are off. | There is no connection between the LEX unit and REX unit. | 1. Ensure Cat 5 cable is connected between the LEX unit and REX unit. Cat 5 or better cable, UTP with a straight through connector and no crossovers, and 8 connector RJ45 connectors are used at both ends. |
| | | 2. If the Cat 5 cable is defective, connect a short Cat 5 patch cord between the LEX unit and REX unit to determine if the original Cat 5 cable is defective. |

| PROBLEM | CAUSE | SOLUTION |
|---|---|---|
| Link LED for RJ45 on LEX unit is on, Host LED on LEX unit is off. | The host computer is not powered on. The LEX unit is not connected to the computer. The computer does not support USB hubs. The Ranger is malfunctioning. | Disconnect all USB devices from the REX unit. Disconnect the LEX unit from the computer. Disconnect the LEX unit from the AC power adapter. Reconnect the LEX unit to the AC power adapter. Reconnect the LEX unit to the computer. Reconnect the LEX unit to the computer. In the Universal Serial Bus controllers section of Device Manager, check that the Ranger 2212 is recognized as a "Generic USB Hub". |
| Ranger 2212 units were working but the Host LED on LEX/REX units are suddenly blinking. | The REX unit is in suspend mode. The operating system may put the Ranger 2212 in suspend mode when the computer is put into a Suspend/Standby state or when no USB devices are attached. | Recover/Resume the operating system from Suspend/Standby mode (see your operating system's documentation). Attach a USB device to the Ranger 2212. |
| All LEDs on both the LEX unit and REX unit are on, but the USB device does not operate correctly or is detected as an "Unknown Device" in the operating system. | The USB device is malfunctioning. The computer does not recognize the USB device. The application software for the device is not operating. The Ranger 2212 is malfunctioning. | Disconnect the Ranger 2212 from the computer. Connect the USB device directly to the USB port on the computer. If the device does not operate properly, consult the user documentation for the device. Update your system BIOS, chipset or USB Host controller drivers from your System/Mother board manufacturer's website. If the device operates properly when directly connected to the computer, connect another device (of a different type) to the Ranger. 2212. Connect the Ranger 2212 to the computer. If the second device does not operate, the Ranger 2212 may be malfunctioning. Contact technical support for assistance. If the second device does operate properly, the first device may not be compatible with the Ranger 2212. |

| USB device is attached to REX USB port but REX device LED is off. | A USB device must have the appropriate driver installed on the computer operating system. | Install the required USB device driver on the computer operating system prior to attaching the USB device to the REX unit. Please see your USB device manufacturer's website for details. |
|---|--|---|
| Device LED is orange and units are no longer functioning. | Overcurrent condition has occurred because USB device draws more power than can be supplied per USB specification (500mA). | 1. Power cycle LEX. |
| LED Host and LINK LEDs on LEX/REX units blink intermittently. | Firmware mismatch between the LEX and REX. | Use a different LEX/REX pair which have the same firmware revision. Upgrade the LEX/REX firmware, contact technical support for assistance. |

NOTES

Frequently Asked Questions

Please visit Icron's website for answers to FAQs: http://www.icron.com/products/usb/faq.php

Specifications

| Range | 330 feet (100 meters) over Cat 5e (or better) cable | |
|---|---|--|
| USB device support | High-speed devices (480 Mb/s) (USB 2.0) Full speed devices (12 Mb/s) (USB 2.0 & 1.1) Low speed devices (1.5 Mb/s) (USB 2.0 & 1.1) | |
| USB hub support | Any single chain can include up to 3 USB hubs plus one Ranger 2212. | |
| USB host support | EHCI (USB 2.0) and OHCI/UHCI (USB 1.1) | |
| Maximum USB devices supported | 14 USB devices or 3 USB hubs with 11 USB devices | |
| AC adapter(s) | Input: 100/240 V AC, 50 – 60 Hz, 600 mA maximum Output: 24V DC, 1A | |
| AC adapter connector | 2.1 mm centre-positive jack | |
| Power available to USB device at REX unit | 500 mA each port | |
| LEX unit USB connector | 1 x USB Type B | |
| LEX unit Link connector | 1 x RJ45 | |
| REX unit Link connector | 1 x RJ45 | |
| REX unit USB connector | 2 x USB Type A | |
| LEX unit dimensions | 3.94" x 2.99" x 1.02" (100 mm x 76 mm x 26 mm) | |
| REX unit dimensions | 3.94" x 2.99" x 1.02" (100 mm x 76 mm x 26 mm) | |
| System shipping weight | 2.2 lbs. (1.0 kg) | |
| Operating temperature range | 0°C to 50°C | |
| Storage temperature range | -20°C to 70°C | |
| Operating humidity | 20% to 80% relative humidity, non-condensing | |
| Storage humidity | 10% to 90% relative humidity, non-condensing | |
| Regulatory testing | FCC (Class B), IC (Class B), CE (Class B) | |
| ESD rating | EMC EN-61000-4-2 4kV Contact, 8kV Air | |

Limited Hardware Warranty

Icron Technologies Corporation warrants that any hardware products accompanying this documentation shall be free from significant defects in material and workmanship for a period of one year from the date of purchase. Icron Technologies Corporation's hardware warranty extends to Licensee, its customers, and end users.

The Warranty does not include repair of failures caused by: misuse, neglect, accident, modification, operation outside a normal operating environment, failure caused by service of the device by non-authorized servicers, or failure caused by a product for which Icron Technologies Corporation is not responsible.

Hardware Remedies

Icron Technologies Corporation's entire liability and the Licensee's exclusive remedy for any breach of warranty, shall be, at Icron Technologies Corporation's option, either (a) return of the price paid or (b) repair or replacement of hardware, which will be warranted for the remainder of the original warranty period or 30 days, whichever is longer. These remedies are void if failure of the hardware has resulted from accident, abuse, or misapplication.

Limitation of Liability

The hardware warranty set forth in this agreement replaces all other warranties. Icron Technologies Corporation expressly disclaims all other merchantability and fitness for a particular purpose and non-infringement of third-party rights with respect to the hardware.

Icron Technologies Corporation dealer, agent, or employee is not authorized to make any modification, extension, or addition to this warranty. Under no circumstances will Icron Technologies Corporation, its suppliers or licensors be liable for any costs of procurement or substitute products or services, lost profits, loss of information or data, or any other special, indirect, consequential, or incidental damages arising in any way out of the sale of, use of, or inability to use Icron Technologies Corporation product or service, even if Icron Technologies Corporation, its suppliers or licensors have been advised of the possibility of such damages. In no case shall Icron Technologies Corporation, its suppliers and licensors' liability exceed the actual money paid for the products at issue.

Since some jurisdictions do not allow the limitation of implied warranties of liability for incidental, consequential, special, or indirect damages, the above limitation may not always apply. The above limitations will not apply in case of personal injury where and to the extent that applicable law requires such liability.

Obtaining Warranty Service

To obtain warranty service, you must contact Icron Technologies Corporation within the warranty period for a Return Material Authorization (RMA) number. Icron Technologies Corporation will not accept returns without an authorized RMA number. Be sure you have the serial numbers of the LEX unit and REX unit units before calling. Package the product appropriately for safe shipment and mark the RMA number on the outside of the package. The package must be sent prepaid to Icron Technologies Corporation. We recommend that you insure it or send it by a method that provides for tracking of the package. The repaired or replaced item will be shipped to you, at Icron Technologies Corporation's expense, not later than thirty days after Icron Technologies Corporation receives the defective product.

Address the returned product to:

RMA Coordinator Icron Technologies Corporation 4664 Lougheed Highway, Suite 221 Burnaby, BC V5C 5T5 Canada

Contacting Sales

Email: sales@icron.com Tel: 604-638-3920

Contacting Technical Support

Email: techsupport@icron.com

Tel: 604-638-3920

To help us serve you better, please include the following information with your technical support request:

- Host computer make and model
- Type of operating system installed (e.g. Windows XP, Mac OS X, Windows 7 etc.)
- Part number and serial number of both LEX unit and REX unit
- Make and model of any USB device(s) attached to the Ranger 2212
- Description of the installation
- Description of the problem

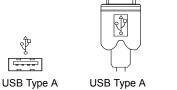
Technical Glossary

Category 5 (Cat 5) Network Cabling

Category 5 cable is commonly also referred to as Cat 5. This cabling is available in either solid or stranded twisted pair copper wire variants and as UTP (Unshielded Twisted Pair) or STP (Shielded Twisted Pair). UTP cables are not surrounded by any shielding making them more susceptible to electromagnetic interference (EMI). STP cables include shielding over each individual pair of copper wires and provides better protection against EMI. Category 5 has been superseded by Cat 5e cabling which includes improved data integrety to support high-speed communications.

USB Cables

USB cables have two distinct connectors. The Type A connector is used to connect the cable from a USB device to the Type A port on a computer or hub. The Type B connector is used to attach the USB cable to a USB device.



JSB Type A USB Type A connector

USB Type B U

USB Type B connector

RJ45

The Registered Jack (RJ) physical interface is what connects the network cabling (Cat 5) to the LEX unit and REX unit. You may use either the T568A scheme (Table 1) or the T568B scheme (Table 2) for cable termination as the Ranger 2212 uses all four pairs of the cable. RJ45 connectors are sometimes also referred to as 8P8C connectors.

RJ45 Pin Positioning

Table 1 - T568A Wiring

| PIN | PAIR | WIRE | CABLE COLOR |
|-----|------|------|--------------|
| 1 | 3 | 1 | WHITE/GREEN |
| 2 | 3 | 2 | GREEN |
| 3 | 2 | 1 | WHITE/ORANGE |
| 4 | 1 | 2 | BLUE |
| 5 | 1 | 1 | WHITE/BLUE |
| 6 | 2 | 2 | ORANGE |
| 7 | 4 | 1 | WHITE/BROWN |
| 8 | 4 | 2 | BROWN |

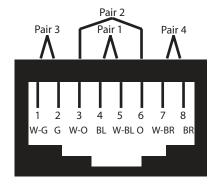
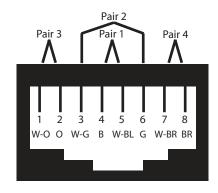


Table 2 - T568B Wiring

| PIN | PAIR | WIRE | CABLE COLOR |
|-----|------|------|--------------|
| 1 | 2 | 1 | WHITE/ORANGE |
| 2 | 2 | 2 | ORANGE |
| 3 | 3 | 1 | WHITE/GREEN |
| 4 | 1 | 2 | BLUE |
| 5 | 1 | 1 | WHITE/BLUE |
| 6 | 3 | 2 | GREEN |
| 7 | 4 | 1 | WHITE/BROWN |
| 8 | 4 | 2 | BROWN |





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