USB 3.0 SP3022

2-Port USB 3.0 100m Multimode Fiber Extender System
User Guide

EXTREME USB®

Thank you for purchasing the USB 3.0 SP3022.

Please read this guide thoroughly.

This document applies to Part Numbers: 01-00426, 01-00426, 01-00427, 01-00428 and 01-00539.

FCC Radio Frequency Interference Statement Warning
This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received including interference that may cause undesired operation.

CE Statement
We, Icron Technologies Corporation, declare under our sole responsibility that the USB 3.0 SP3022, to which this declaration relates, is in conformity with European Standard EN 55022, EN 61000 and EN 55024.

IC Statement
This Class B digital apparatus complies with Canadian ICES-003.

WEEE Statement
The European Union has established regulations for the collection and recycling of all waste electrical and electronic equipment (WEEE). Implementation of WEEE regulations may vary slightly by individual EU member states. Please check with your local and state government guidelines for safe disposal and recycling or contact your national WEEE recycling agency for more information.

Product Operation and Storage
Please read and follow all instructions provided with this product, and operate for intended use only. Do not attempt to open the product casing as this may cause damage and will void warranty. Use only the power supply provided with this product. When not in use, product should be stored in a dry location between -20°C and 70°C.

Document #90-10158-A05

Contents

Introduction

This guide provides product information for the SP3022, installation instructions, troubleshooting guidelines, and instructions for contacting Icron regarding technical support and warranty information.

The instructions in this guide assume a general knowledge of computer installation procedures, familiarity with cabling requirements, and some understanding of USB devices.

|note| NOTE: Notes provide additional information that could be useful.

❗ CAUTION: Cautions provide important information about an operational requirement.

SP3022 Product Contents

Your SP3022 is packaged with:
- Local Extender
- Remote Extender
- Remote Extender Locking AC power adapter
- USB 3.0 cable
- Country specific power cable
- Quick Start Guide

About the USB 3.0 SP3022

The SP3022 incorporates Icron's patented ExtremeUSB® technology, enabling users to extend beyond the approximate 3m cable limit for USB 3.0 peripheral devices. With the SP3022, USB 3.0 devices can be located up to 100 meters from the computer. This extender system is composed of two individual units: the Local Extender unit and the Remote Extender unit.

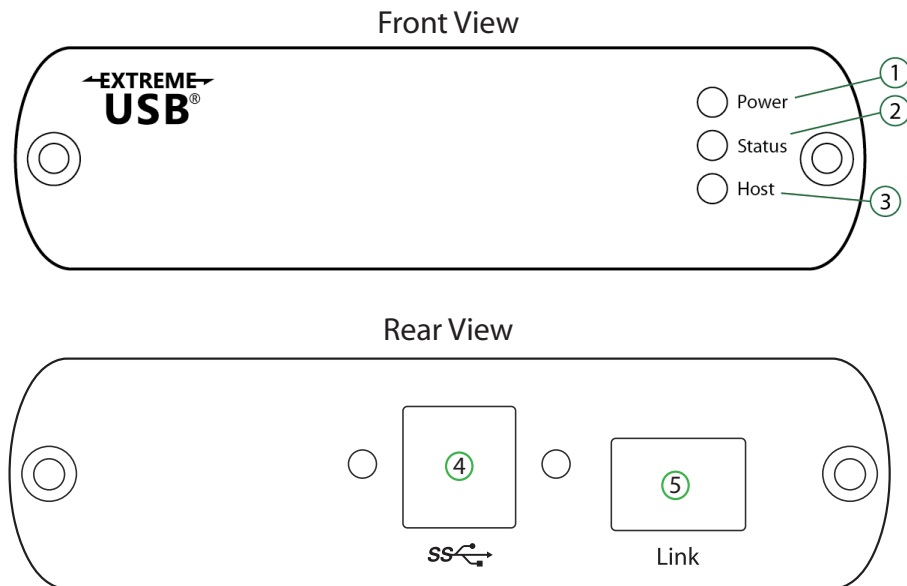❗ CAUTION: The SP3022 supports only USB 3.0 devices. USB 2.0 and 1.1 devices will not function with this extender.

The SP3022 includes the ExtremeUSB® suite of features:

EXTREME USB®
- Transparent USB extension
- True plug and play; no software drivers required
- Works with all major operating systems: Windows®, OS X®, and Linux®

The Local Extender Unit

The Local Extender connects to the computer using a standard USB 3.0 cable. Power for this unit is provided by the USB on the host computer.

Front View

Rear View

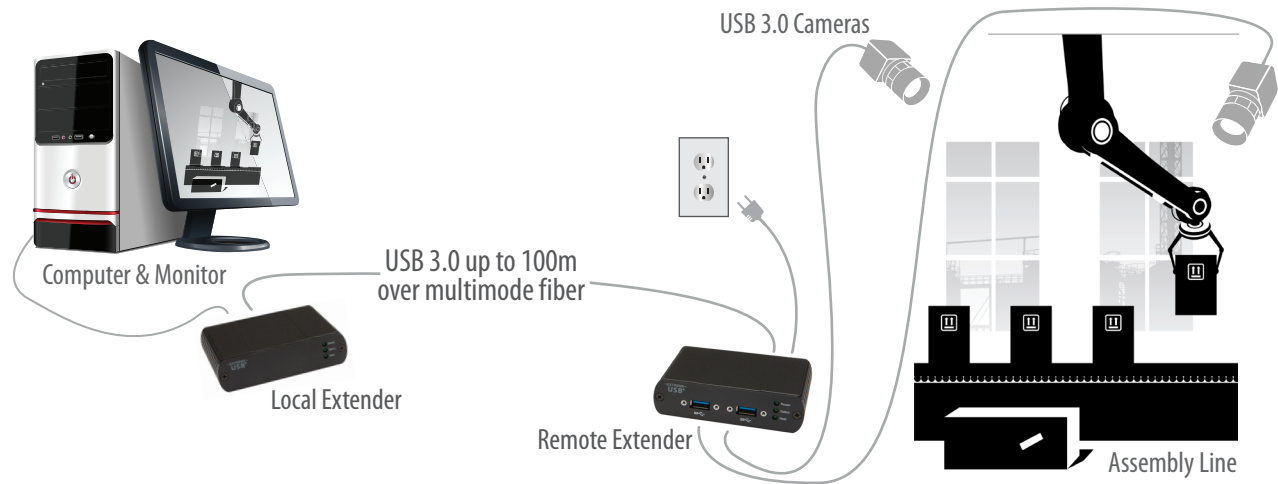| ITEM	TYPE	DESCRIPTION
1	Power ON	Unit is powered properly.
	Power OFF	Unit is not powered or not powered properly.
2	Status Blinking	Waiting for connection to Remote Extender.
	Status ON	Local/Remote Extender are linked and operating normally.
	Status OFF	Fault detected; power cycle required.
3	Host ON	SuperSpeed Host detected on upstream facing port.
	Host OFF	SuperSpeed Host not detected.
	Host Blinking	SuperSpeed Host is suspended.
4	USB 3.0 Type B port	Used to connect the Local Extender to the host computer. Port accepts locking or non-locking USB 3.0 Type B connectors. (Read the message on the white sticker and remove sticker from the back of Local Extender before usage.)
5	Link Port (Duplex LC)	Extension link Duplex LC fiber optic transceiver port.

The Remote Extender Unit

The Remote Extender provides USB Type A ports for USB 3.0 devices. The Remote Extender allows you to connect up to two USB 3.0 devices directly. The unit is powered by an external AC adapter and can supply up to 900mA to each USB port.

Front View

Rear View
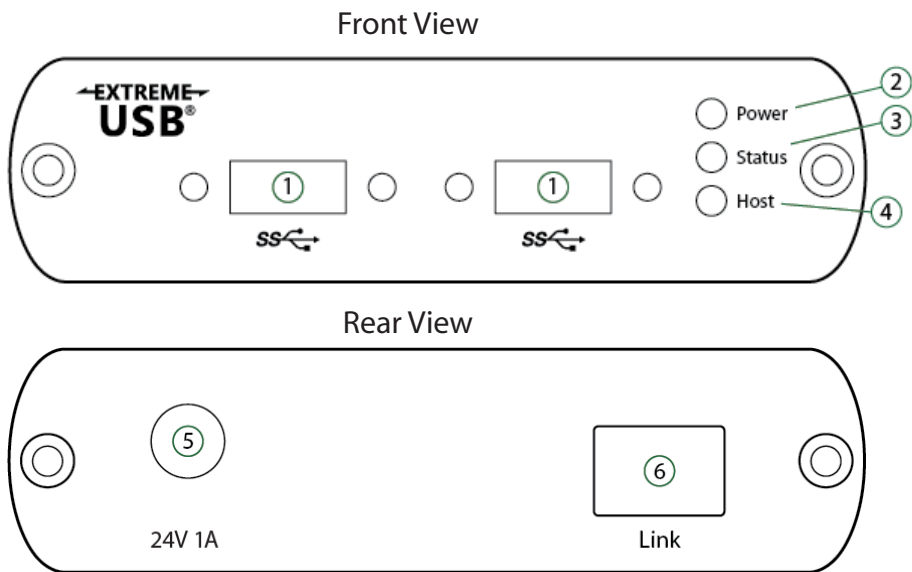
ITEM	TYPE	DESCRIPTION
1	USB 3.0 Type A ports	Used to connect USB 3.0 device(s) to the Remote Extender unit. Ports accept locking or non-locking USB 3.0 Type A connectors.
2	Power ON	Unit is powered properly.
	Power OFF	Unit is not powered or not powered properly.
3	Status Blinking	Waiting for connection to Local Extender.
	Status ON	Local/Remote Extender are linked and operating normally.
	Status OFF	Fault detected; power cycle required.
4	Host ON	SuperSpeed Host detected on upstream facing port.
	Host OFF	SuperSpeed Host not detected.
	Host Blinking	SuperSpeed Host is suspended.
5	Power Port	Connects to the locking AC power supply. Required on Remote Extender for proper operation.
6	Link Port (Duplex LC)	Extension link Duplex LC fiber optic transceiver port.

Installation Guide

Example Application

USB 3.0 Cameras

USB 3.0 up to 100m over multimode fiber

Computer & Monitor

Local Extender

Remote Extender

Assembly Line

Requirements

To complete installation of the SP3022, you will also require the following items that are not included with the product:

- USB 3.0 compatible computer (host computer) with a USB 3.0 compliant operating system
- USB 3.0 compatible device
- 2-strand 50/125µm multimode (MMF) fiber optic cable with Duplex LC connectors

Fiber Optic Link Cabling

The Local and Remote Extender units are interconnected by fiber optic cabling. This cabling must be:
- 50/125µm multimode fiber (MMF)
- Terminated with Duplex LC connectors

The following maximum distances are achievable depending upon the application and cabling standard:

Multimode Fiber Class	Cameras	Storage
OM2	50m	50m
OM3	100m	50m

Up to 50m with USB 3.0 storage type devices and up to 100m is achievable when using USB 3.0 bulk traffic cameras. For Microsoft Kinect applications, please use the SP3001-15 active extension cable.

note For assistance sourcing appropriate fiber optic cabling, contact Technical Support.

If premise cabling will be used for the installation, then the distances provided above must be met when measuring from the Local to the Remote Extender unit, inclusive of the premise cabling and the patch cables. All cables must meet the ratings specified. Patch cables must be terminated with Duplex LC connectors.

Installing the SP3022 System

Preparing Your Site

Before you can install the SP3022, you need to prepare your site:

1. Determine where the computer is to be located and set up the computer.
2. Determine where you want to locate the USB device(s).
3. Ensure fiber optic cabling is in place, prepared, properly terminated, and within the maximum distances as defined for the cabling standard used.

Preparing Your Computer

The SP3022 does not support suspend modes of operation. As such, your computer should be configured to not go into "suspend mode" or to "suspend" the USB ports. Please refer to the instructions for your operating system listed below.
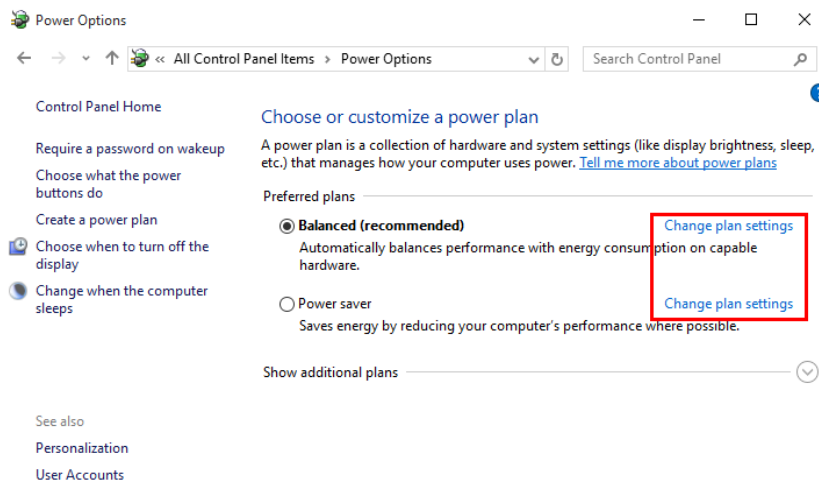
To perform the changes:

Windows (7/8/8.1/10)
To disable "suspend" settings on your computer:
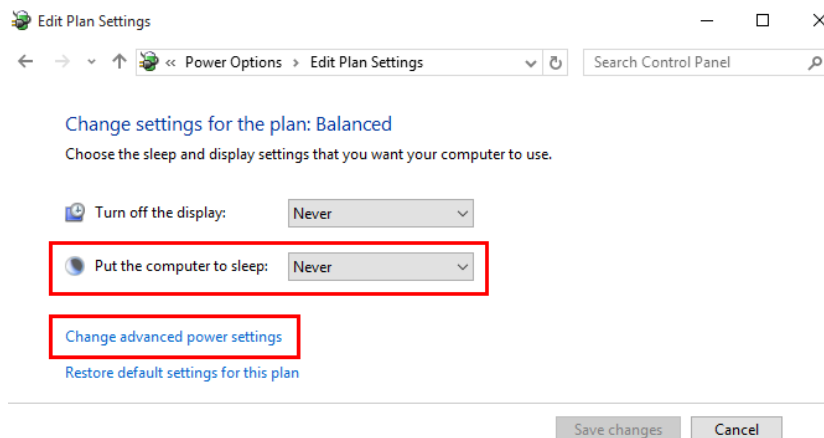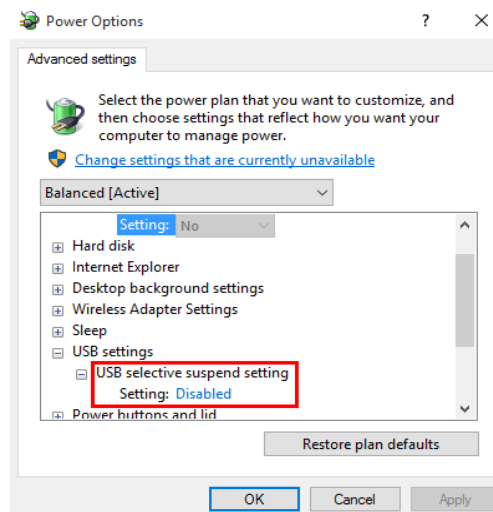
1. Open Control Panel. Open Power Options.
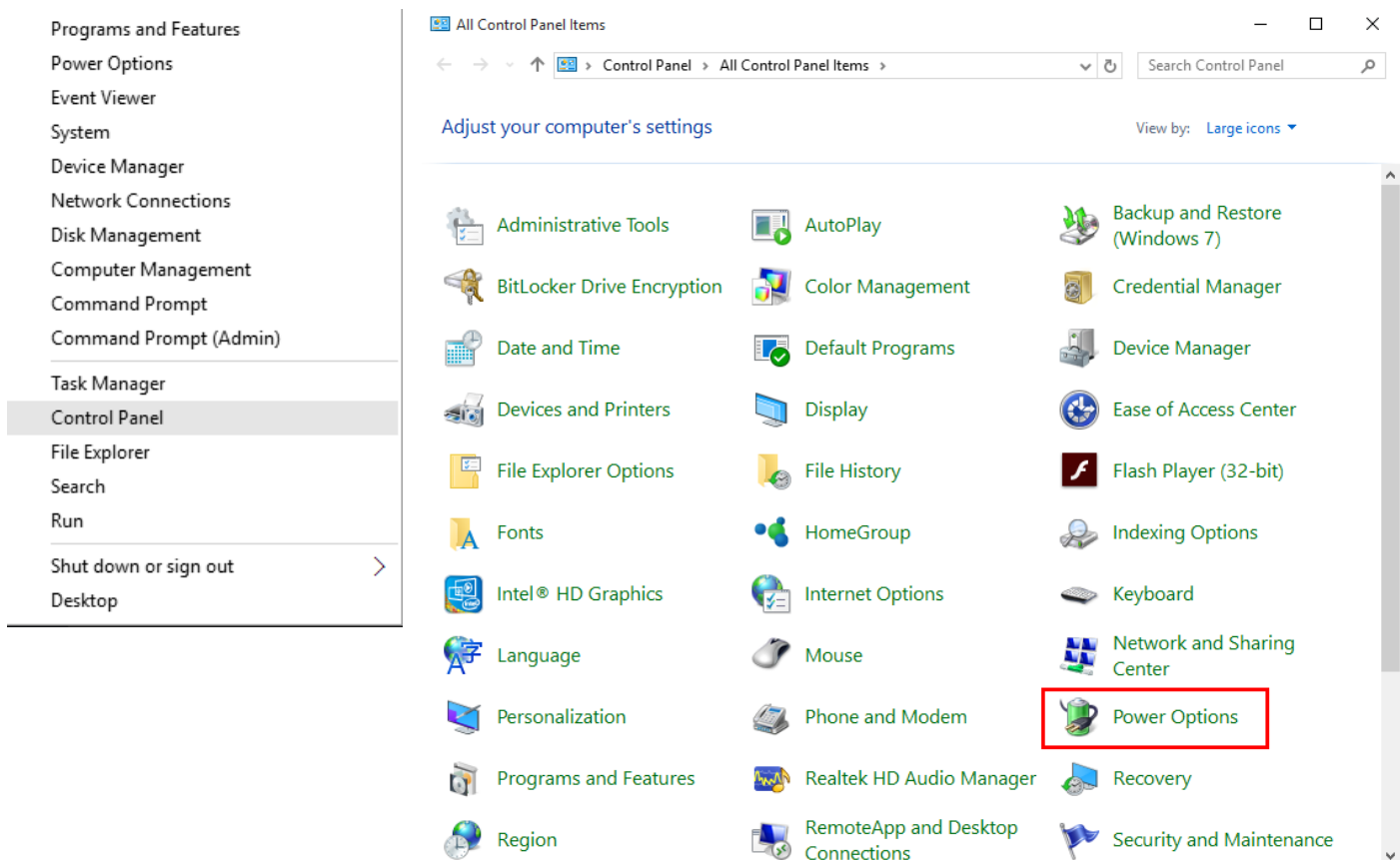
a. Click on Change Plan Settings

2. Select "Never" for "Put the computer to sleep" for all the configurations presented.
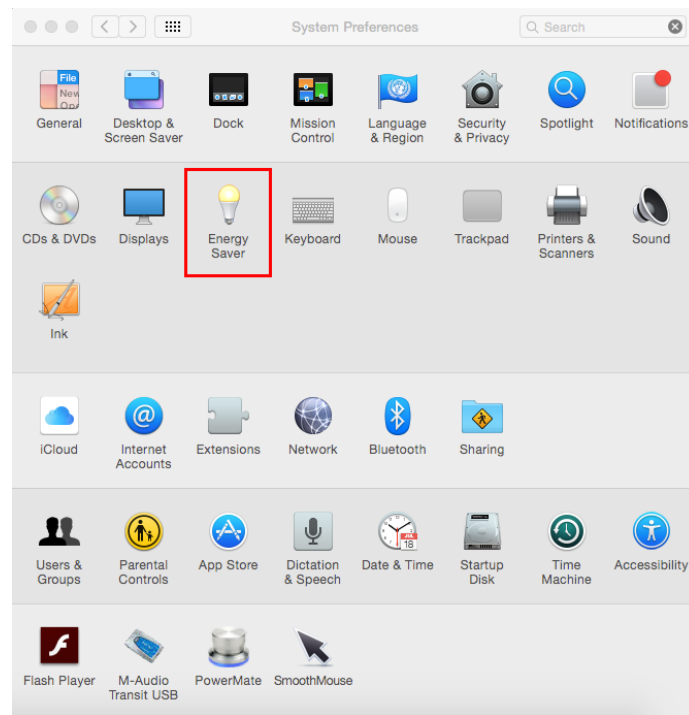   a. Click Change advanced power settings.

b. Expand "USB settings"
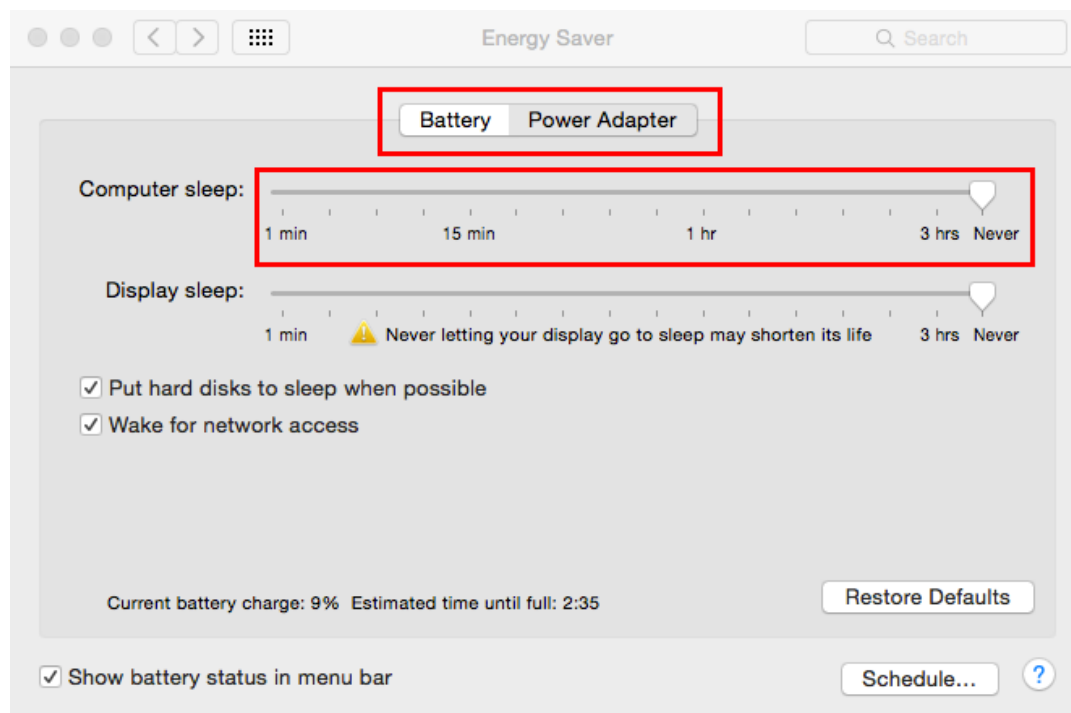c. Expand "USB selective suspend setting"

3. Select "Disabled".

OS X

To disable "suspend" settings on your computer:

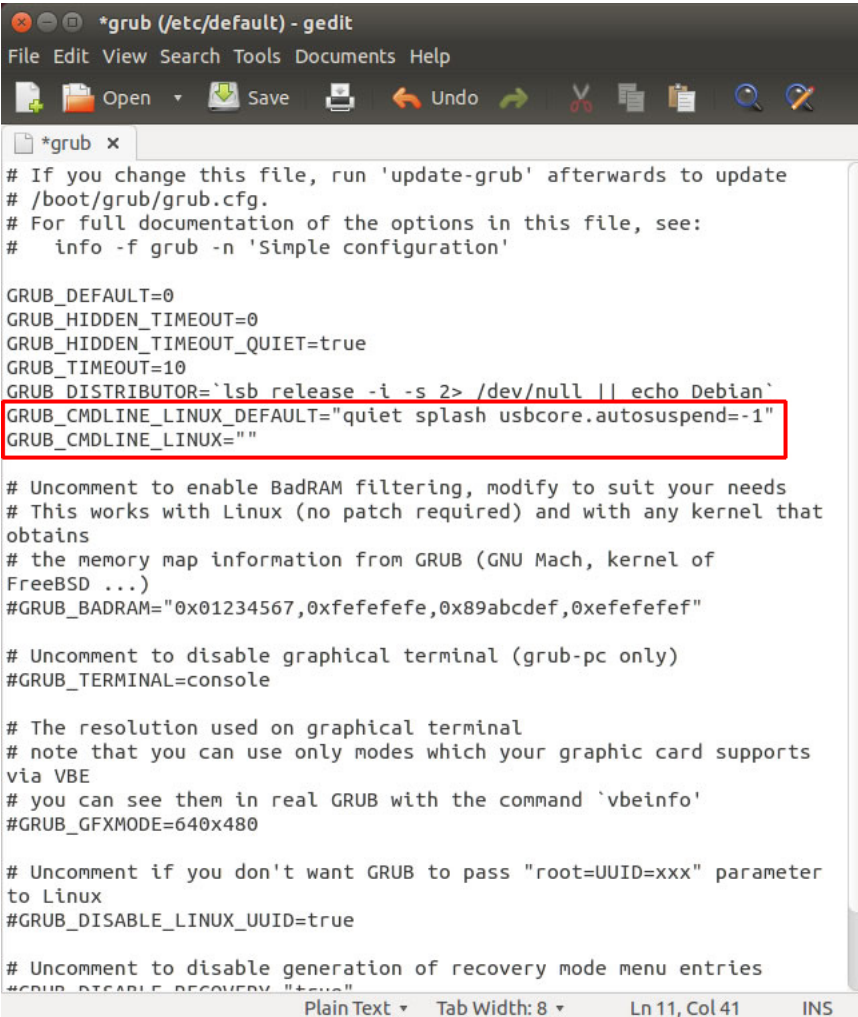1.   Open System Preferences and select Energy Saver.

2.   For both Battery and Power Adapter power settings, move slider bar to "Never" for "Computer Sleep".

Linux (Ubuntu 14.04)
To disable "suspend" settings on your computer:

1. Edit "/etc/default/grub" as root.
2. Append "usbcore.autosuspend=-1" (without quotations) to the GRUB_CMDLINE_LINUX_DEFAULT variable.

3. Run "update-grub" as root under ubuntu.
4. Reboot the host computer.

Connecting a USB 3.0 Device

1.   Install any software required to operate the USB device(s). Refer to the documentation for the USB device(s), as required.
2.   Connect the USB device to the device port on the Remote Extender unit. If using an AIA USB3 Vision™ compliant locking USB cable, then turn the locking knobs to lock the cable to the port on the Remote Extender.
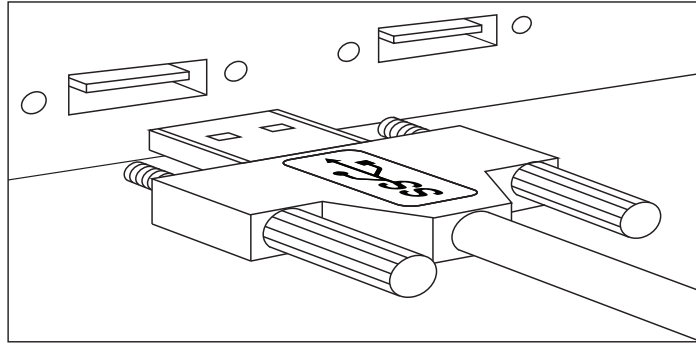
3.   Check that the device is detected and installed properly in the operating system.

Installing the Local Extender Unit

1.   Remove the white sticker covering the USB 3.0 port that reads "Important Step: Disable Suspend settings on your computer prior to using this product".

2.   Ensure your computer's suspend settings have been disabled (see the Preparing Your Computer section in the User Guide).

3.   Place the Local Extender Unit near the computer.

4.   Connect the link cable to the Local and the Remote Extender Unit.

   With Surface Cabling
   •   Plug one end of the fiber optic cabling (not included) into the Link port on the Local Extender.
   •   Plug the other end of the fiber optic cabling into the Link port on the Remote Extender.

   With Premise Cabling
   •   Plug one end of a fiber optic patch cord (not included) into the Link port on the Local Extender.
   •   Plug the other end of the patch cord into the fiber optic information outlet near the host computer.
   •   Plug one end of the 2nd fiber optic patch cord (not included) into the Link port on the Remote Extender.
   •   Plug the other end of the 2nd patch cord into the fiber optic information outlet near the USB device.

5.   Install the supplied USB 3.0 cable between the Local Extender and a USB 3.0 port on the host computer.

   ! CAUTION: The SP3022 will not operate on a USB 2.0 port; please ensure you connect to a USB 3.0 port. USB 3.0 ports are blue whereas USB 2.0 ports are typically white or black.

Installing the Remote Extender Unit

1. Place the Remote Extender near the USB device(s).
2. Plug the power adapter into a suitable AC outlet.
3. Connect the power adapter to the Remote Extender and twist the connector to lock the power connector into the Remote Extender.

Checking the Installation

1. On the Local and Remote Extender units, check that the Power, Status, and Host LEDs are on and solid. If the Host or Status LEDs are permanently off, then the cabling between the Local and Remote Extender units may not be installed properly or is defective.

2. For Windows users, open Device Manager to confirm that the SP3022 has installed correctly. Expand the entry for Universal Serial Bus controllers by clicking the "+" sign. If the SP3022 has been installed correctly, you should find it listed as two "Generic SuperSpeed Hubs" or "3.0 Hubs".
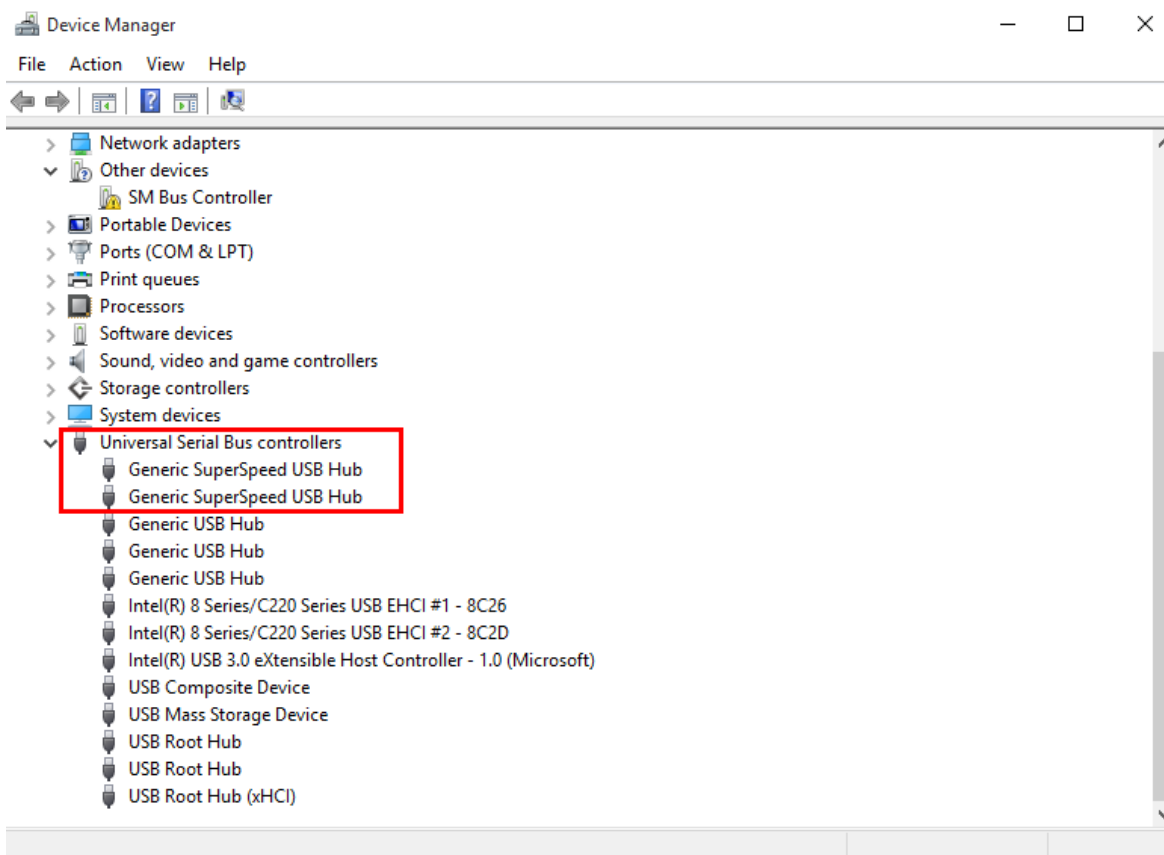
3.   For OS X users, open the System Profiler to confirm that the SP3022 has installed correctly. In the left hand column under Hardware, select "USB" and inspect the right hand panel. If the SP3022 has been installed correctly, you should find it listed as a "Hub" under the "USB 3.0 SuperSpeed Bus".
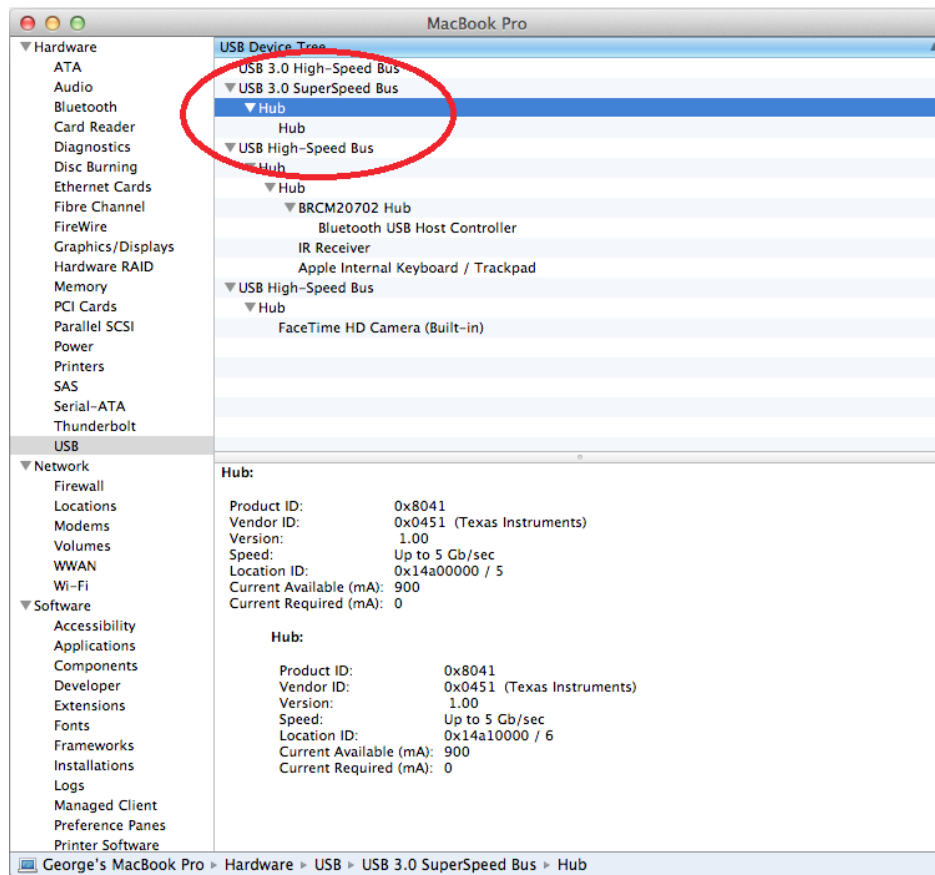
4.   For Linux users, plug in a USB 3.0 device into your SP3022's Remote Extender. Open a terminal and run the "lsusb" command. The extender should show up as a USB 3.0 hub device with a Vendor ID of 0000h and Product ID of 0000h.

5.   If the SP3022 is not detected correctly or fails to detect, please consult the Troubleshooting section in this guide.

note To open System Profiler in OS X: Open the Finder, select Applications, then open the Utilities folder and double click on the System Profiler icon.

To open Device Manager in Windows 10/8/8.1 or Windows 7:

Open the Start menu, right click on "Computer" then select: Manage >> Device Manager

Compatibility

The SP3022 complies with USB 3.0 specifications governing the design of USB devices. However, Icron Technologies Corporation does not guarantee that all USB 3.0 devices are compatible with the SP3022, as there are a number of different configurations that may impact the operation of USB 3.0 devices over extended distances.

❗ CAUTION: The SP3022 supports only USB 3.0 devices. USB 2.0 and 1.1 devices will not function through this extender.

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USB Extender Mounting Options

The bottom of the SP3022 enclosures feature four convenient pre-drilled holes for optional mounting. Based on your requirements, choose from two available mounting options:

1. USB Extender Mounting Kit (Purchased separately Order Part # 10-00394 USB Mounting Kit - Black)

2. USB Extender Direct Surface Mounting (Using your own hardware, stencil provided on page 15)

OPTION 1: USB Extender Mounting Kit - each kit includes:
- 2 mounting brackets
- 4 (M3.0) locking washers
- 4 (M3.0 x 5mm) Phillips pan head screws
- Mounting bracket installation guide *(see diagram below)*

note 1 kit required to mount per Local Extender <u>or</u> Remote Extender, 2 kits required per SP3022 extender system.

Using a Phillips screwdriver, in the order as illustrated below, fasten and secure the provided screws, locking washers and brackets into place.
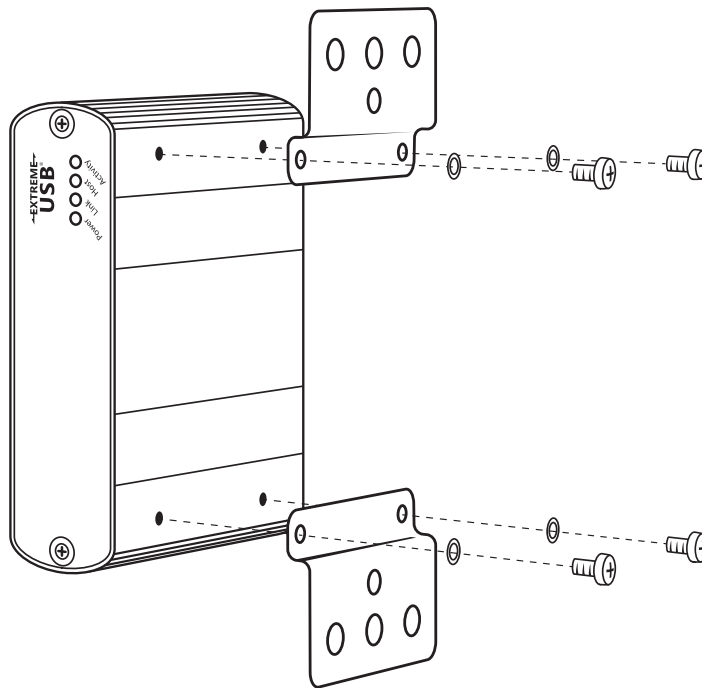
Once the bracket mounting is secured onto the extender, it is ready for mounting onto a surface. Please note you will need to provide your own screws to secure the extender using the available slots on each bracket.

OPTION 2: USB Extender Direct Surface Mounting (using your own hardware)

The bottom of the SP3022 enclosures features four pre-drilled holes for optional surface mounting.
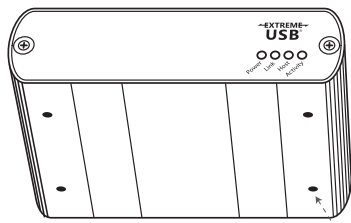
Distance between the enclosure mounting holes:
42.0mm x 77.0mm

mounting hole

1. Mark the center point of each of the four holes on your mounting surface either by directly measuring or using a print out of the stencil below.
2. Hardware recommendation: M3.0 locking washers and M3.0 screws (4 of each per extender) noting screw length will depend upon thickness of mounting surface.
3. Drill through each of the four hole markings on the mounting surface using a 4.7625mm (3/16") drill bit.
4. Align the bottom enclosure holes to the newly drilled out holes on the mounting surface.
5. Place a locking washer on each of the four screws and using a screwdriver, fasten the extender into place.

|note| To ensure the stencil below prints to scale be sure to set the page scaling setting to "none".

Direct Surface Mounting Measurement Stencil

4.8mm (3/16")
(4 Places)

42.0mm (1.6535")

77.0mm (3.0315")
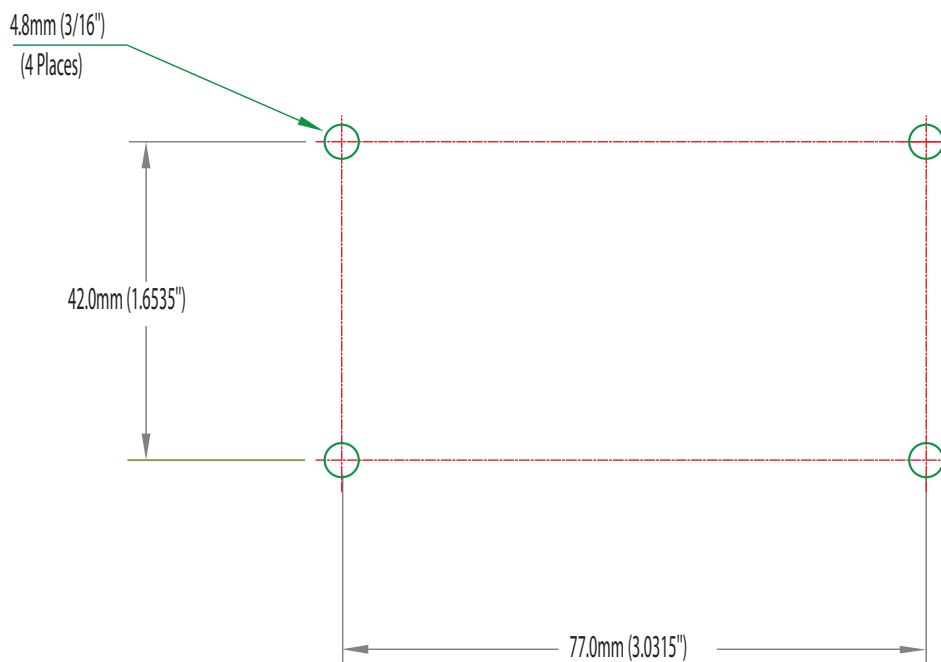
Troubleshooting

The following table provides troubleshooting tips. The topics are arranged in the order in which they should be executed in most situations. If you are unable to resolve the problem after following these instructions, please contact Technical Support for further assistance.

PROBLEM	CAUSE	SOLUTION
All LEDs on Local Extender are off.	• The Local Extender is not receiving power from the USB port.	1. Ensure that the USB connection between the Local Extender and host computer is properly installed. 2. Move the USB connector to another USB port on the host computer.
All LEDs on Local Extender are off.	• The Remote Extender is not receiving power from the AC adapter.	1. Ensure that the AC power adapter is properly connected to the Remote Extender. 2. Check that the AC adapter is connected to a live source of electrical power.
Status LEDs on both the Local and Remote Extender units are blinking.	• There is no connection between the Local and Remote Extender units. • The Local Extender is not connected to a USB 3.0 port. • The host computer does not support USB 3.0.	1. Ensure that the host computer supports USB 3.0, refer to your computer's manual for confirmation. 2. Ensure the Remote Extender is connected to a USB 3.0 port. The centre of the port should be blue. Another colour, such as black usually indicates a USB 2.0 port. 3. Ensure that a LC multimode fiber optic cable is connected between the Local and Remote Extender units. 4. Connect a fiber optic patch cord between the Local and Remote Extender units. Recheck operation of the system.
Host LED is blinking on one or both units.	• The computer went into suspend, hibernate or sleep mode. • The computer tried to suspend the USB 3.0 port that is connected to the Local Extender.	1. Follow the steps in "Preparing Your Computer" on page 7 to disable suspend modes on your computer. Refer to your operating system's manual for additional instructions if necessary. 2. Power cycle the Remote Extender and the devices connected to the Remote Extender. 3. Power cycle the Local and Remote Extender, and the devices connected to the Remote Extender.

PROBLEM	CAUSE	SOLUTION
Host LED on Local/ Remote Extender is off.	• The host computer is not powered on. • The Local Extender is not connected to the computer (when used with the optional Local Extender AC adapter). • The Local Extender is not connected to a USB 3.0 host. • The extender is malfunctioning.	1. Disconnect all USB devices from the Remote Extender. 2. Disconnect the Local Extender from the computer. 3. Disconnect the Remote Extender from the AC power adapter. 4. Reconnect the Local Extender to the computer. 5. Reconnect the Remote Extender to the AC power adapter. 6. In the Universal Serial Bus controllers section of Device Manager, check that the SP3022 is recognized as two "Superspeed Hubs" or two "3.0 Hubs". 7. If problem persists, contact Technical Support for assistance. note It may be recognized as "Superspeed Hub", "3.0 Hub" or by other names, depending on the operating system and driver installed.
All LEDs on both the Local and Remote Extender units are on but the USB device does not operate correctly, or is detected as an "Unknown Device" in the operating system.	• The USB device is malfunctioning. • The computer does not recognize the USB device. • The application software for the device is not operating. • The extender is malfunctioning.	1. Disconnect the SP3022 from the computer. 2. Connect the USB device directly to the USB port on the computer. 3. If the USB device does not operate properly, consult the user documentation for the device. 4. Update your system BIOS, chipset, or USB Host controller drivers from your System/Mother board manufacturer's website. 5. If the USB device operates properly when directly connected to the computer, connect another device (of a different type) to the SP3022. Connect the SP3022 to the computer. 6. If the second USB device does not operate, the SP3022 may be malfunctioning. Contact Technical Support for assistance. If the second USB device does operate properly, the first device may not be compatible with the SP3022.

PROBLEM	CAUSE	SOLUTION
There are issues with the Microsoft Kinect and the Spectra 3022.	• This extender is not fully compatible with the Kinect.	1. Consider using the Spectra 3001-15 active extension cable.

Contacting Technical Support

If you are experiencing problems not referenced in the Troubleshooting Guide, contact Technical Support at the company where you purchased this product and provide them with the following information:

- Host computer make and model
- Type of operating system installed (e.g. Windows 7, Windows 8, Windows 8.1, Windows 10, OS X, etc.)
- Part number and serial number of both the Local Extender and Remote Extender units
- Make and model of any USB device(s) attached to the SP3022
- Description of the installation (Host PC model, transmission media used, and information on the USB devices)
- Description of the problem

Specifications

Distance*				
	Multimode Fiber Class	**Cameras**	**Storage**	* Up to 50m with USB 3.0 storage type devices and and up to 100m is achievable when using USB 3.0 bulk traffic cameras.
	OM2	50m	50m	
	OM3	100m	50m	

USB Device Support & Throughputs	USB 3.0 up to 5 Gbps (Not backward compatible with USB 2.0/1.1)
USB Host Support	xHCI Controllers (Intel, AMD, Renesas (NEC), Fresco, AsMedia)
Enclosure Material	Anodized Aluminum
LOCAL EXTENDER	
USB Connector	1 x USB 3.0 Type B Locking Receptacle per AIA USB3 Vision™ specification
Link Connector	1 x Duplex LC Connector
Dimensions	100mm x 76mm x 26mm (3.94" x 2.99" x 1.02")
REMOTE EXTENDER	
USB Connectors	2 x USB 3.0 Type A Locking Receptacles per AIA USB3 Vision™ specification
Link Connector	1 x Duplex LC Connector
Dimensions	100mm x 76mm x 26mm (3.94" x 2.99" x 1.02")
Power Connector	24V DC, 1A, Locking, 2.5 mm, center-positive
Available Current	900mA for each USB Port
Power Supply	100-240V AC Brick, Locking
ENVIRONMENTAL	
Operating Temperature Range	0°C to 50°C (32°F to 122°F)
Storage Temperature Range	-20°C to 70°C (-4°F to 158°F)
Operating Humidity	20% to 80% relative humidity, non-condensing
Storage Humidity	10% to 90% relative humidity, non-condensing
COMPLIANCE	
EMC	FCC (Class B), CE (Class B)
Environmental	RoHS2 (CE)
Machine Vision	Works with AIA USB3 Vision™ compliant devices
SUPPORT	
Warranty	2-year